



# QUALITY POLICY

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Our company was founded in 1993 to distribute and sell car parts. After a short time as a dynamically developing company, we have started the independent production of metal, rubber and polyurethane components. Our many years of experience in the field of design, production and trade resulted in the fact that we are currently one of the leading manufacturers and distributors of suspension components for passenger cars produced by Asian, American and European (including for untypical and historic vehicles).

In order to meet changing needs and growing quality requirements, we have developed and implemented a Quality Management System that complies with the requirements of **ISO 9001:2015**.

**Our main goal is to constantly improve the level of customer satisfaction by:**

- quick response to sudden customer needs;
- implementation of parts for the latest cars (1-4 years old), to which only the original parts are currently available;
- design and production of short series of components for individual customer orders;
- production of component parts available on the market only as a set (e.g. inserts for the engine mounts);
- implementation of the most modern processing technologies;
- optimization of the production process;
- continuous monitoring and improvement of processes taking place in our company;
- using the leading design programs for our products;
- cooperation with suppliers of raw materials that meet our requirements;
- expanding distribution channels in Poland and abroad;
- improving the qualifications of our employees;
- systematic research of need and satisfaction of the customer.

Therefore, we are committed to continuously improve the implemented Quality Management System, so as to be able to satisfy the needs of even the most demanding customers and thus strengthen the confidence in the quality of products manufactured by our company.

Ruda Śląska, 2021-10-05

General Director

*Tadeusz Wojciechowski*



*Your comfort, our passion!*

